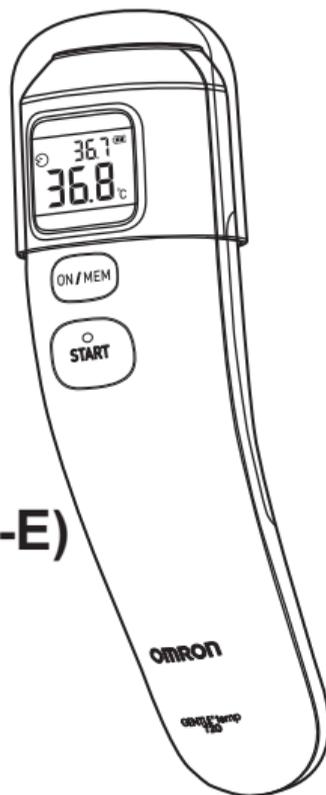


Infrared  
Forehead Thermometer  
**Gentle Temp<sup>®</sup> 720 (MC-720-E)**  
Instruction Manual

All for Healthcare



English

Français

Deutsch

Italiano

Español

Nederlands

Русский

Türkçe

العربية

# Contents

Thank you for purchasing the OMRON Gentle Temp 720 Infrared Forehead Thermometer.

## Intended Use:

The OMRON Gentle Temp 720 offers safe, comfortable and quick temperature measurement from the forehead. Designed to be used on people of all ages. In addition, the device is also suitable for measuring object surface temperature, as well as room temperature.

## Intended Operator:

At least 11 years old (5 years intensive reading experience), no maximum.  
It is mainly designed for household use.

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**Please read this instruction manual thoroughly before using this unit.  
Please keep for future reference. For specific information about your own temperature,  
CONSULT YOUR DOCTOR.**

# Important Safety Information

To assure correct use of the product, basic safety measures should always be followed, including the precautions listed below.

**⚠ Warning: The following situations are potentially hazardous and, if not avoided, could result in death or serious injury.**

- Conducting self-diagnosis based on the measurement results and/or treatment can be dangerous. Please follow the instructions of your doctor. Self-diagnosis may worsen the symptoms.
- A high or prolonged fever requires medical attention, especially for small children. Please contact your doctor.
- Keep the unit out of children's reach.
- Contains small parts that may cause a choking hazard if swallowed by infants.
- Do not throw batteries into a fire. The battery may explode.
- Remove the battery when the unit will not be used for three months or more. Failure to do so may lead to fluid leakage, heat generation or bursting, resulting in damage to the unit.
- Do not use the unit to measure any item with a temperature higher than 80.0°C (176.0°F).
- During measurement, make sure that no mobile phone or any other electrical devices that emit electromagnetic fields is within 30cm of this device. This may result in incorrect operation of the device and/or cause an inaccurate reading.

## General Precautions

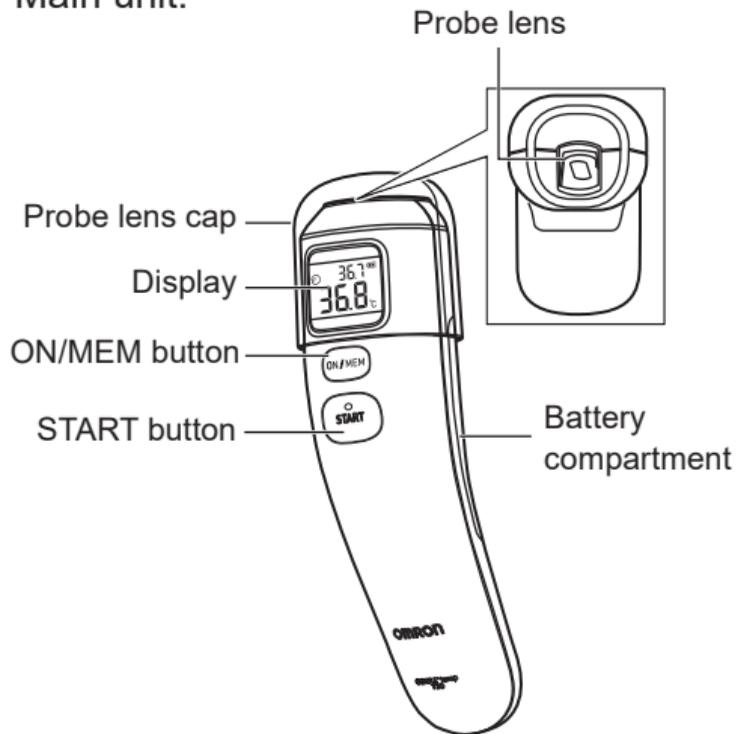
- Do not use this unit other than for measuring the temperature in the human forehead or surface measurement.
- Do not apply a strong shock to, drop, step on, or vibrate the main unit.
- The main unit is not waterproof. Be careful when handling this unit so that no liquid (alcohol, water, or hot water) will get into the main unit. When the unit is wet with vapor, wait until it dries or wipe it lightly with a soft dry cloth.
- Do not disassemble, repair, or modify the unit.
- When the probe lens becomes dirty, wipe it lightly with a soft dry cloth or a cotton swab. Do not wipe the probe lens with tissue paper or a paper towel.
- If there is any temperature difference between the places where the unit is stored and where you are going to measure, leave the unit in the room where you are going to use it for more than 30 minutes to allow it to reach room temperature first, then measure.

## Important Safety Information

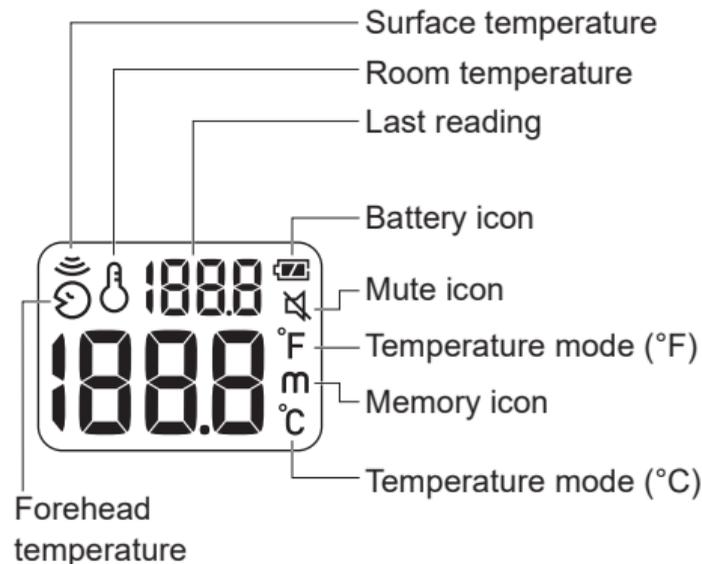
- If the forehead is cold, wait until the forehead is warmed up before taking a temperature measurement. The measured result may indicate low when you use an ice bag or an ice pack, or immediately after coming in from the outside in winter.
- Do not use the unit when wet after swimming, bathing, or through sweating after physical exercise, as skin temperature may have fallen. Wipe away moisture and allow 30 minutes for the body to acclimatize to room temperature before measuring.
- Do not touch the probe lens with a finger or breathe on it.
- Do not attempt measurements when the unit is wet as inaccurate readings may result.
- Check the icon on the display before and after the measurement so that the measurement is taken in the appropriate mode.
- When taking the temperature of an object with low emissivity such as gold or aluminum, inaccurate readings may result.
- When taking the temperature of something with low emissivity (such as milk) in surface measurement mode, slightly lower readings may result.
- When you inform your doctor of your temperature, make sure you state that you measured the temperature from the forehead.

# 1. Overview

Main unit:



Display:



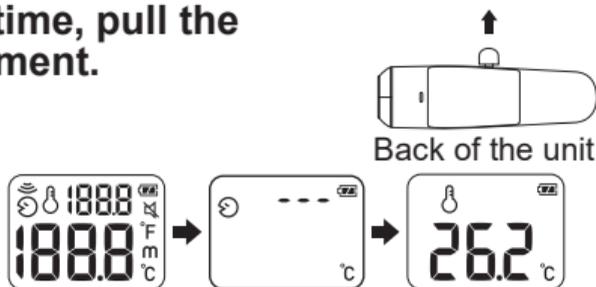
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# 2. Preparation

## 2.1 Removing the Insulating Tape

When using the thermometer for the first time, pull the insulating tape out of the battery compartment.

The unit is turned on and after 1 minute the room temperature appears on the display.



### Notes:

- The room temperature remains on the display even after the unit turns off.
- Place the unit on a level surface, in a place that is at room temperature (away from direct sunlight or air conditioning, etc.).

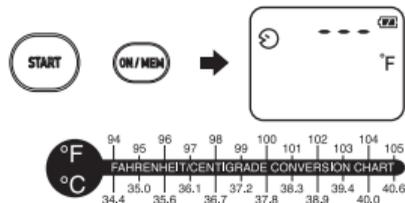
## 2.2 Switching between °C and °F

This unit is set in °C as default.

1. While the room temperature is displayed, press and hold the **START** button.
2. While holding it down, press and hold the **ON/MEM** button until °F appears on the display with two beeps.

### Notes:

- To select °C mode again, start from step 1.
- When the unit is switched between °C and °F, all the readings stored in the memory are deleted.



### 2.3 Setting the Buzzer

The buzzer is activated by default, but can be deactivated.

**Note:** The buzzer is only available in forehead measurement mode.

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**1. Press the ON/MEM button to turn on the unit.**

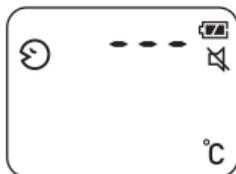
**2. Press and hold the ON/MEM button for 3 seconds.**

The “” icon flashes on the display.



**3. Release the ON/MEM button.**

The “” icon remains lit and the buzzer is deactivated.



**Notes:**

- If the ON/MEM button is pressed down for more than 5 seconds after the “” icon starts flashing, the unit turns off without deactivating the buzzer.
- To activate the buzzer again, start from step 1.

# 3. Using the Unit

## 3.1 Taking a Reading

### *Forehead Measurement Mode*

This mode displays the oral-equivalent value of the measured forehead temperature.

Always make sure the probe lens is clean and undamaged, and the forehead is clean with no sweat, cosmetics, scars, etc.

Prior to measurement, ensure that the patient has not taken a bath or exercised within the last 30 minutes, and has remained in a stable environment for at least 5 minutes.

It is recommended to perform measurement three times. If the three measurements are different, select the highest temperature.

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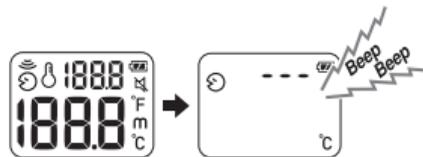
### 1. Pull off the probe lens cap to remove it.

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### 2. Press the ON/MEM button.

All indicators appear on the display for 1 second.

Then the display shown on the far right appears with two beeps.



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#### 3. Hold the probe lens 1 to 3 cm away from the center of the forehead.

**Notes:**

- Holding the unit too long in the hand may cause a higher ambient temperature reading of the probe. This could make the body temperature measurement lower than usual.
- Keep still during measurement.



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#### 4. Press the START button.

The measurement is complete in 1 second with a long beep.



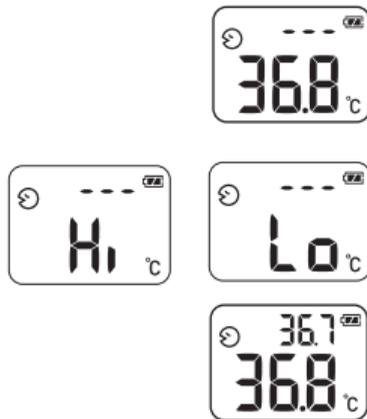
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## 5. Move the unit away from the forehead and check the measurement result.

The display lights up for 5 seconds.

### Notes:

- If the result is higher than 42.2°C (108.0°F), “Hi” appears on the display. If the result is lower than 34.0°C (93.2°F), “Lo” appears on the display.
- You can take another measurement after the display light turns off with two beeps. Make sure the “☺” icon remains lit.
- After the second measurement, the first measurement is displayed in the right corner, while the second is displayed in the center.



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## 6. Press and hold the ON/MEM button until “OFF” appears on the display to turn off the unit.

The unit stores the measurement in memory, then turns off with the room temperature on the display. The unit also turns off automatically if no operation is performed for 1 minute.

#### **Surface Measurement Mode**

Surface measurement mode shows the actual and unadjusted surface temperature of an object, which is different from the body temperature. This mode can help you determine if the object temperature is suitable for a patient or baby (such as baby milk).

The unit is set to forehead measurement mode as default. Follow the steps below to switch to surface measurement mode.

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- 1. Press the ON/MEM button to turn on the unit.**
- 2. Press and hold the ON/MEM button. While holding it down, press the START button.**



The “☺” icon appears on the display.

- 3. Move the unit close to the object and press the START button.**

It measures continuously until the START button is released.

#### **Notes:**

- Move the probe lens as close to the object as possible when using in surface measurement mode (1 cm apart is recommended). Do not apply the probe lens to the object directly.
- Surface measurement mode shows the surface result. The surface and internal temperature may be different. Make sure it is safe when measuring an object with extremely high or low temperature.
- The display does not light up and the buzzer is off when using this mode.
- To switch to forehead measurement mode, go back to step 2 and make sure the ☺ icon changes to the ☹ icon.
- The unit automatically turns off if no operation is performed for 1 minute with the room temperature on the display. To manually turn off the unit, you can press and hold the ON/MEM button until “OFF” appears on the display.
- Surface measurement mode is not intended for body temperature measurement or medical use.



### 3.2 Using the Memory Function

This unit automatically stores the last 25 measurement results (excluding Hi/Lo results).

**Notes:**

- If the memory is full, the unit will delete the oldest reading.
- When the unit is switched between °C and °F, all the readings stored in the memory are deleted.

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**1. Press the ON/MEM button to turn on the unit.**

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**2. Press the ON/MEM button again.**

The memory number appears on the display.



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**3. Release the ON/MEM button.**

The most recent result appears on the display.

Press the ON/MEM button repeatedly to view the older results.



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**4. Press and hold the ON/MEM button until “OFF” appears on the display to turn off the unit.**

The unit turns off with the room temperature on the display.

# 4. Troubleshooting and Maintenance

## 4.1 The Icons and Error Messages

In case of any of the below problems occur during measurement, first check that no other electrical device is within 30cm. If the problem persists, please refer to the table below.

Error Display	Cause	Remedy
	Battery is low.	Replace the battery. (Refer to section 4.4)
	Measurement before unit stabilization.	Wait until all the icons stop flashing.
	The unit is showing a rapid ambient temperature change.	Allow the unit to rest in a room for at least 30 minutes at room temperature: 10°C–40°C (50°F–104°F).
	The ambient temperature is not within the range between 10°C–40°C (50°F–104°F).	Allow the unit to rest in a room for at least 30 minutes at room temperature: 10°C–40°C (50°F–104°F).

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## 4. Troubleshooting and Maintenance

Error Display	Cause	Remedy
	Errors 5–9 indicate a malfunction of the unit.	Remove the battery, wait for 1 minute, reinsert the battery, and turn on the unit again. If the message reappears, please contact the OMRON retail outlet or distributor for having the unit checked.
	<ul style="list-style-type: none"> <li>Forehead measurement mode: The temperature taken is higher than +42.2°C (108°F).</li> <li>Surface measurement mode: The temperature taken is higher than +80°C (176°F).</li> </ul>	Use the unit within its measurable range. If a malfunction still exists, please contact an OMRON retailer.
	<ul style="list-style-type: none"> <li>Forehead measurement mode: The temperature taken is lower than +34°C (93.2°F).</li> <li>Surface measurement mode: The temperature taken is lower than -22°C (-7.6°F).</li> </ul>	Use the unit within its measurable range. If a malfunction still exists, please contact an OMRON retailer.
	Device cannot be powered on to ready stage.	Change to a new battery. (Refer to section 4.4)

### 4.2 Questions and Answers

#### 1. The temperature indicated is rather high.

- The unit has been stored in a cold room.  
When the unit has been stored in a cold room, the measured temperature may be rather high if you measure the temperature shortly after bringing the unit to a room that is at normal temperature. Measure temperature after leaving the unit for 30 minutes in the room where it will be used. It is advisable to store the unit in the room where you are going to measure temperature.
- The probe lens has been exposed to direct sunlight.
- Measurement was taken shortly after the subject cried.  
Crying can increase facial temperature.

#### 2. The temperature indicated is rather low.

- The body is sweaty.  
Do not use the unit when wet after swimming, bathing, or through sweating after physical exercise, as skin temperature may have fallen. Wipe away moisture and allow 30 minutes for the body to acclimatize to room temperature before measuring.
- The probe lens is dirty.  
Use a swab or soft cotton moistened with 70% alcohol to clean the probe lens.
- Measurement was taken in surface temperature mode.  
Use forehead measurement mode.
- Measurement was taken shortly after the subject was outdoors in cold weather.  
Wait until the forehead has warmed up.
- Measurement was taken at a location other than the forehead.  
Be sure to measure exactly at the forehead, not surrounding areas such as the hairline.

## 4. Troubleshooting and Maintenance

### 3. There are variances in the measurement values.

- Measurements were not taken at the same location.
- The probe lens is dirty.

### 4. The temperature measured on this unit is not equivalent to oral-temperature.

- Forehead thermometers may not always calculate the exact oral-equivalent value.  
It is recommended to take regular measurements on subjects such as family members, etc., who are in good physical condition, to know their normal temperature.

## 4.3 Maintenance

- Check the unit if it is dropped. If unsure, please contact the OMRON retail outlet or distributor for having the unit checked.
- Clean the probe lens carefully to avoid damaging it.
  - Use a 70% alcohol swab or soft cotton moistened with 70% alcohol to clean the probe lens.
  - Allow the probe lens to fully dry for at least 1 minute.
- Do not store the unit in the following types of places. Doing so may damage the unit.
  - Wet locations.
  - Locations with high heat and humidity or those that are exposed to direct sunlight. Areas close to heating equipment, dusty locations, or environments where there are high salt concentrations in the air.
  - Locations where the unit will be subjected to leaning over, falling, shock, or vibration.
  - Pharmaceutical storage areas or locations where corrosive gases are present.

### 4.4 Replacing the Battery

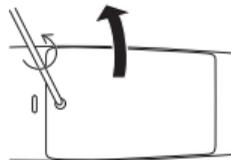
Battery: CR2032 lithium button battery

Use the battery within recommended period mentioned to it.

**Note:** To protect the environment, discard the used batteries in accordance with the local regulations regarding waste disposal procedure. Disposal can be done at your retail store or at appropriate collection sites.

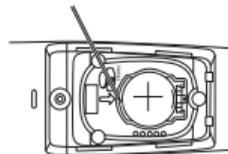
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1. Release the screw and remove the battery cover.



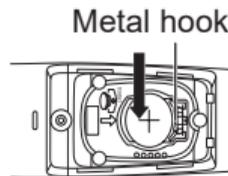
2. Remove the battery with a pointed object.

**Note:** Do not use a metal tool as it may damage the surrounding parts.



3. Insert the new battery under the metal hook on the right side and press the left side of the battery down until it clicks.

**Note:** Replace the new battery with the plus (+) side on the top.



4. Close the battery cover and tighten the screw.

# 5. Technical Data

<b>Product Category:</b>	Infrared Forehead Thermometers
<b>Product Description:</b>	Infrared Forehead Thermometer
<b>Model (code):</b>	Gentle Temp 720 (MC-720-E)
<b>Sensor:</b>	Thermopile
<b>Temperature Display:</b>	4-digit, °F display in 0.1 degree increments 3-digit, °C display in 0.1 degree increments
<b>Accuracy:</b>	Forehead measurement mode $\pm 0.2^{\circ}\text{C}$ ( $\pm 0.4^{\circ}\text{F}$ ) within $35.5^{\circ}\text{C}$ to $42.0^{\circ}\text{C}$ ( $95.9^{\circ}\text{F}$ to $107.6^{\circ}\text{F}$ ), $\pm 0.3^{\circ}\text{C}$ ( $\pm 0.5^{\circ}\text{F}$ ) for other range Surface measurement mode $\pm 0.3^{\circ}\text{C}$ ( $\pm 0.5^{\circ}\text{F}$ ) within $22.0^{\circ}\text{C}$ to $42.2^{\circ}\text{C}$ ( $71.6^{\circ}\text{F}$ to $108.0^{\circ}\text{F}$ ). Outside this range, it is $\pm 2^{\circ}\text{C}$ ( $\pm 3.6^{\circ}\text{F}$ ) or $\pm 4\%$ (percentage of actual temperature), whichever is greater. Room temperature mode $\pm 2^{\circ}\text{C}$ ( $\pm 3.6^{\circ}\text{F}$ ) within $10^{\circ}\text{C}$ to $40^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ to $104^{\circ}\text{F}$ ). Out of this range, the measurement result can not meet the accuracy aforementioned.
<b>Measurement Range:</b>	Forehead measurement mode $34.0^{\circ}\text{C}$ ( $93.2^{\circ}\text{F}$ ) to $42.2^{\circ}\text{C}$ ( $108.0^{\circ}\text{F}$ ) Surface measurement mode $-22.0^{\circ}\text{C}$ ( $-7.6^{\circ}\text{F}$ ) to $80.0^{\circ}\text{C}$ ( $176.0^{\circ}\text{F}$ ) Room temperature mode $10^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ ) to $40^{\circ}\text{C}$ ( $104^{\circ}\text{F}$ )
<b>Measurement Time:</b>	Fast 1 Second Measurement
<b>Memory:</b>	25 Memories
<b>Power Supply:</b>	3.0V DC, 1 CR2032 lithium button battery
<b>Power Consumption:</b>	0.018 W
<b>Durable Period:</b>	3 years
<b>Battery Life:</b>	With a new battery, approx. 2,500 measurements or more
<b>Operating Temperature and Humidity and Air Pressure:</b>	$10^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ ) to $40^{\circ}\text{C}$ ( $104^{\circ}\text{F}$ ), $15 \leq \text{RH} \leq 85\%$ (non-condensing), 70 to 106,0 kPa

## 5. Technical Data

<b>Storage and Transport Temperature/Humidity:</b>	-20°C (-4°F) to 60°C (140°F), 10 ≤ RH ≤ 95% (non-condensing)
<b>Protection against electric shock:</b>	Internally powered ME equipment
<b>IP Classification:</b>	IP22
<b>Applied Part:</b>	 = type BF
<b>Weight:</b>	Approx. 90 g (with battery installed)
<b>Outer Dimensions:</b>	45(w) × 153(h) × 41(d) mm
<b>Package Contents:</b>	Main unit, test battery (CR2032 installed), probe lens cap, instruction manual.

\*IP classification is degrees of protection provided by IEC 60529.

This device is protected against solid foreign objects of 12.5 mm diameter and greater such as a finger.

This device is protected against oblique falling water drops which may cause issues during a normal operation.

### Notes:

- The specification may be changed without prior notice.
- This OMRON product is produced under the strict quality system of OMRON HEALTHCARE Co., Ltd., Japan.
- This device fulfills the provisions of the European Standard EN ISO 80601-2-56:2012: Particular requirements for basic safety and essential performance of clinical thermometers for body temperature measurement.
- The thermometer is calibrated at the time of manufacture. If at any time you question the accuracy of temperature measurements, please contact your authorised OMRON distributor. In General it is recommended to have the device inspected every 2 years to ensure correct functioning and accuracy.
- Please report to the manufacturer and the competent authority of the Member State in which you are established about any serious incident that has occurred in relation to this device.

## 5. Technical Data

Description of symbols that, depending on a model, can be found on the product itself, product sales package or IM					
	Applied part - Type BF Degree of protection against electric shock (leakage current)		Need for the user to consult the instructions for use		Atmospheric pressure limitation
<b>IP XX</b>	Ingress protection degree provided by IEC 60529	<b>SN</b>	Serial number	<b>MD</b>	Medical Device
<b>CE</b>	CE Marking	<b>LOT</b>	LOT number		Date of Manufacture
	GOST-R symbol		Temperature limitation		
<b>EAC</b>	Symbol of Eurasian Conformity		Humidity limitation		

# CE0197

OMRON HEALTHCARE EUROPE B.V. guarantees this product for 3 years after date of purchase. The guarantee does not cover battery, packaging and/or damages of any kind due to misuse (such as dropping or physical misuse) caused by the user. Claimed products will only be replaced when returned together with the original invoice/cash ticket.

Do not disassemble or modify the unit. Changes or modifications not approved by OMRON HEALTHCARE will void the user warranty.

### OMRON Infrared Forehead Thermometer

#### Model (code): Gentle Temp 720 (MC-720-E)

#### **Important information regarding Electromagnetic Compatibility (EMC)**

MC-720-E manufactured by OMRON HEALTHCARE Co., Ltd. conforms to EN60601-1-2:2015 Electromagnetic Compatibility (EMC) standard.

Further documentation in accordance with this EMC standard is available at OMRON HEALTHCARE EUROPE at the address mentioned in this instruction manual or at [www.omron-healthcare.com](http://www.omron-healthcare.com). Refer to the EMC information for MC-720-E on the website.

#### **Correct Disposal of This Product (Waste Electrical & Electronic Equipment)**

This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

Disposal of used batteries should be carried out in accordance with the national regulations for the disposal of batteries.



# 6. Some Useful Information

## How the Gentle Temp 720 Works

This unit measures the temperature at the surface of the forehead by sensing infrared emission of the skin at the measured point, and then calculates the oral-equivalent value using a unique algorithm based on actual body temperature survey data.

## About Body Temperature

*Body temperature* refers to the stable temperature of the inner body (also known as *core body temperature*). While temperature measurements at the armpit or mouth provides surface temperature values, holding the thermometer steadily at the measurement point for approx. 10 minutes provides a temperature measurement more closely representing that of core body temperature.

Since forehead temperature measurement involves no bodily support of the thermometer, the resulting measured temperature is typically lower than that of the armpit or mouth.

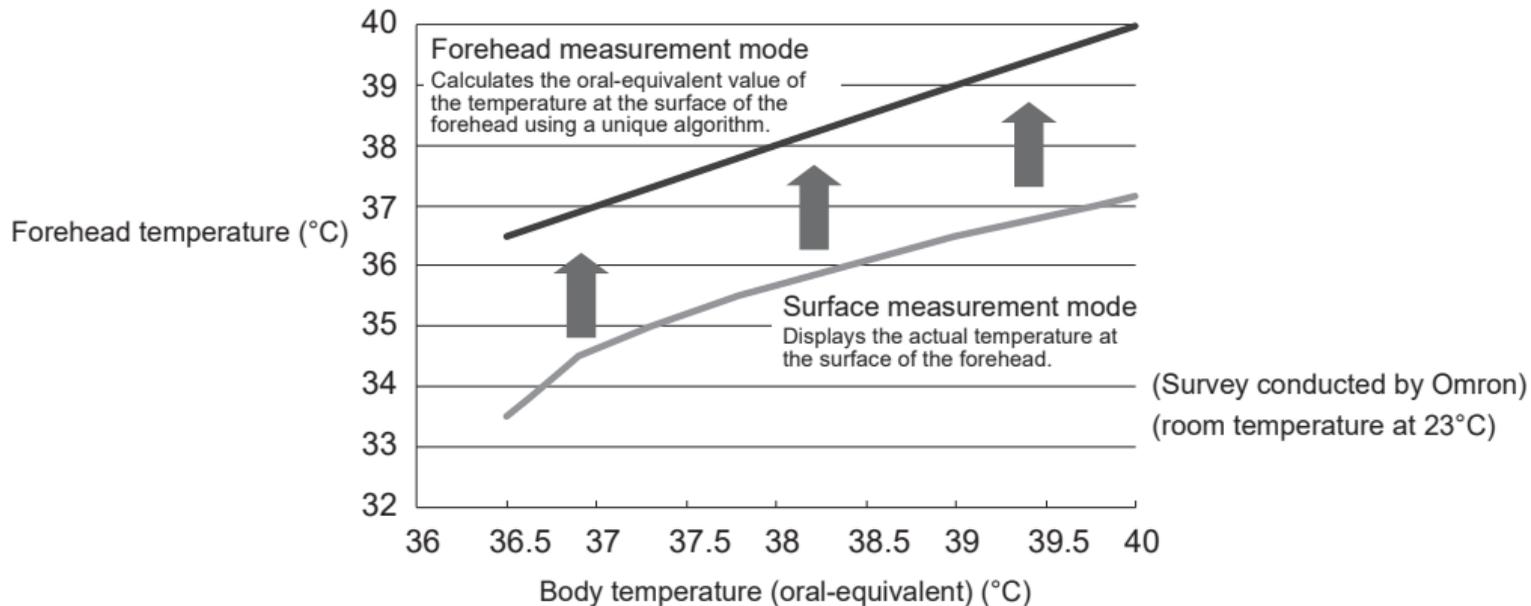
However, since the forehead has blood vessels that are much less prone to vascular constriction (a natural function of body temperature adjustment), it is supposedly a better measurement area for determining core body temperature, even in a lower temperature environment. By contrast, temperature measured at the arm or leg, for example, is not a suitable gauge of core body temperature, since such body areas are more subject to vascular constriction.

(Note that temperature measured at the forehead may still be influenced by other conditions, such as sweating, or wind from an air conditioner, etc. It is therefore advised to perform measurement in as stable an environment as possible.)

When measuring the temperature of an infant, note that infant body temperature is generally higher than adult body temperature and easily affected by external factors. For example, body temperature tends to increase after nursing or crying. Therefore, it is recommended to take measurements with the infant in calm and normal condition.

## 6. Some Useful Information

Temperature differences between body temperature and forehead temperature



This unit measures the temperature at the surface of the forehead by sensing infrared emission of the skin at the measured point, and then calculates the oral-equivalent value using a unique algorithm (forehead measurement mode) based on actual body temperature survey data.

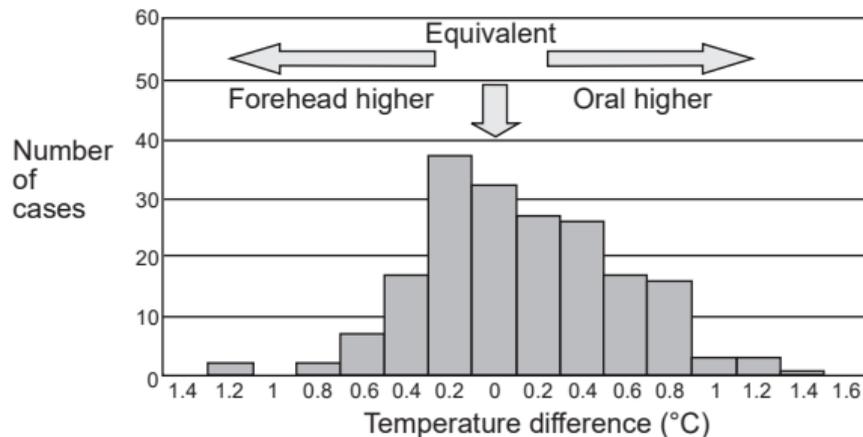
## 6. Some Useful Information

### Knowing One's Normal Temperature

In order to make a correct judgment of suspected fever conditions, it is important to know one's normal temperature. Normal temperature varies with the individual and also changes depending on the time through a day. In addition, measured body temperatures may vary depending on the thermometer or the body part where you measure (see the graph "Variances in core body temperatures obtained at the forehead and mouth"). To find out one's normal temperature, therefore, we recommend performing regular measurements under the following conditions:

- Measure with the same thermometer.
- Measure at the same area.
- Measure at the same time of day.

Variances in core body temperatures obtained at the forehead and mouth  
(Cases surveyed: 190, ages: 0–68, environment temperature:  $23 \pm 2^\circ\text{C}$ )



- The "Clinical Bias" is  $-1.4 \sim -1.7^\circ\text{C}$ .
  - The "Limits of Agreement" is 0.98.
  - The "Repeatability" is  $0.20^\circ\text{C}$ .
- The thermometer is an adjusted mode thermometer that converts the forehead temperature to display its "oral equivalent".

(Survey conducted by Omron)



<b>Manufacturer</b> 	<b>Fabricant</b> <b>Hersteller</b> <b>Produttore</b> <b>Fabricante</b>	<b>Fabrikant</b> <b>Производитель</b> <b>Üretici</b> الشركة المُصنعة	<b>OMRON HEALTHCARE Co., Ltd.</b> 53, Kunotsubo, Terado-cho, Muko, KYOTO, 617-0002 JAPAN
<b>EU-representative</b> 	<b>Mandataire dans l'UE</b> <b>EU-Repräsentant</b> <b>Rappresentante per l'UE</b> <b>Representante en la UE</b>	<b>Vertegenwoordiging in de EU</b> <b>Представитель в ЕС</b> <b>AB temsilcisi</b> جهة التمثيل بالاتحاد الأوروبي	<b>OMRON HEALTHCARE EUROPE B.V.</b> Scorpius 33, 2132 LR Hoofddorp, THE NETHERLANDS <a href="http://www.omron-healthcare.com">www.omron-healthcare.com</a>
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<b>Production facility</b> <b>Site de production</b> <b>Produktionsstätte</b> <b>Stabilimento di produzione</b>	<b>Planta de producció</b> <b>Productiefaciliteit</b> <b>Производственное</b> <b>подразделение</b>	<b>Üretim Tesisi</b> منشأة التصنيع	<b>KunShan Radiant Innovation Co., Ltd.</b> No. 20, TaiHong Road, WuSong Jiang Development Zone, YuShan Town, KunShan City, JiangSu, China
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 Hergestellt in China  
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 صنع في الصين